

VCB IT related plan (the period of 2010 – 2020)

Replacement / upgrade

- Core Banking system
- Trade Finance system
- Treasury
- Components of ERP system
- Internet Banking
- Phone Banking
- Credit card

Buy / develop new system

- Loan Origination System
- Business Intelligence / Data Warehouse / Information Integration
- Risk management (Credit, Market, Operation)
- Customer Relationship Management

IT MODERNIZATION OPPORTUNITIES IN VIETNAM'S BANKING SECTOR

A Briefing by Vietnamese Banking Representatives
June 21, 2012, 9:00 a.m.
U.S. Trade and Development Agency's Business Center (15th Floor)

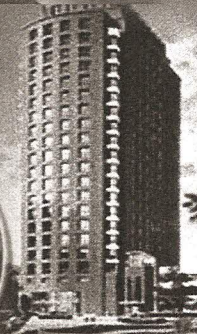


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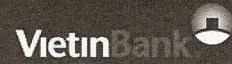


Vietcombank ★

THANK YOU!



IT Infrastructure



- Most effective IT Center
- State-of-the-art technologies
- Knowledgeable & skillful staff
- Clear & ambitious strategy

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IT Strategy



- IT Master Plan 2011-2015 with vision to 2020
- IT transformation program with 20+ IT strategic projects
- 4 groups: Core banking, Technology, Client and Management Efficiency

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IT Strategy



- Core: Overseas implementation, HO Core replacement
- Client: Internet Banking, CRM, LOS, Treasury
- Technology: SOA/middleware, Enterprise Security Monitoring, EDW, ECM, Centralized Application Monitoring, Architecture Governance, Environment & Infrastructure, Systems Integration
- Management: ERP, MIS, Peoplesoft, Credit Risk Management, Asset and Liability Management, Anti-money Laundering, Consolidated Payments

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Upcoming procurements



- Core banking for Head Office (CBS)
- System Integration (SI)
- Enterprise Data Warehouse (EDW)
- Customer Relation Management (CRM)
- Anti Money Laundering (AML)
- Consolidated Payments
- Consolidated Infrastructure

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